



CUSTOMER ENGAGEMENT GUIDE

2024 Spring

We are AFSC





AIR FORCE SUSTAINMENT CENTER (AFSC)

Vision

**Superiority in Agile Sustainment and Innovation to
Compete and Win**

Mission

**Forging Readiness and Accelerating Innovation for
America's Warfighters**

Please visit us at
www.afsc.af.mil



PURPOSE OF GUIDE

To provide clear and transparent communication for industry, academia, and mission partners.

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Who We Are

Thank you for your interest in doing business with the Air Force Sustainment Center (AFSC), headquartered at Tinker AFB, Oklahoma. The mission of the Air Force Sustainment Center is to forge readiness and accelerate innovation for America's Warfighters. We provide integrated, agile Logistics and Sustainment across the globe, driving a cost-conscious culture that develops and supports Airmen for tomorrow's Air Force.

The three air logistics complexes are experts in world-class, comprehensive sustainment of air and space systems - from circuit cards to aircraft - and provide support to other Department of Defense services and allied-nation aircraft.

The Four Priorities of AFSC:

- Produce to Promise
- People Make it Happen
- Process is How We Do It
- Prepare for Competition and Future Warfighting

In order to meet these priorities, it will require industry, academia, and mission partners to ensure readiness goals are achieved. Our aim is to provide a clear, transparent process that demonstrates how we operate and how you can engage within our defense eco-system.

VENDOR COMMUNICATIONS

The AFSC is committed to ensuring transparent and clear communication with industry. We conduct these communications through national, regional, and local outreach events. Further, we perform industry days at each operating location on an on-going basis. The dates and times can be found at the AFSC Small Business (SBO) website: [AFSC/SB Homepage](#)

The Numbers

200+ ATTENDEES PER EVENT	110+ COMPANIES PER EVENT
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Vendor communications create open dialogue between industry and acquisition personnel, and requirement offices. This frequent, open dialogue is key to ensuring efficient and effective connection of industry capabilities to AFSC requirements.

This guide is not intended to replace formal requests through the Base and Center Public Affairs office for general, media, and legislative requests. Please continue to utilize the Public Affairs Office for these requests. Their contact information can be located on the AFSC website:

[Air Force Sustainment Center \(af.mil\)](#)

VENDOR COMMUNICATIONS INITIATIVES:

- Strategic Alternate Sourcing Program Office (SASPO) Vendor Industry Day - Annually at each operating location
- Tinker and the Primes - Annually
- Contractor Engagement Forum (Hosted by PZA Contracting Division)
- AFSC Customer Engagement Guide-Semi Annual update

2024 Events attended by AFSC Business Development and Small Business teams:

- Logistics Officer Association (LOA) Symposium (March 26-29, 2024, St. Louis, MO)
- Requirements Symposium (March 28-29, 2024, Robins AFB, GA)
- Aero OK Day (April 3, 2024, OKC, OK)
- Maintenance Repair & Overhaul (MRO) Americas (April 9-11, 2024, Chicago, IL)
- Defense Industrial Base Conference (DIBCON) (May 7-9, 2024, OKC, OK)
- Acceler8 Wasatch Event (May 14-16, 2024, Ogden, UT)
- Aerospace Commerce Economic Services (ACES) Industry Day (June 12, 2024, OKC, OK)
- Southeast (SE) Oklahoma Procurement Event (June 13, 2024, McAlester, OK)
- Tinker & the Primes (August 6-8, 2024, Midwest City, OK)
- Indian Country Business Summit (ICBS) Roadshow (October 2024, OKC, OK)
- DOD MX Symposium (December 10-13, 2024, Salt Lake City, UT)

CONTACT

AFSC.PZA.IndustryOutreach@us.af.mil

SMALL BUSINESS PROGRAM

The mission of the **AFSC Small Business Office** is to champion Small Business and their ability to provide relevant solutions to meet the needs of the warfighter by advocating for acquisition strategies that provide maximum practical SB participation, performing industry outreach and connecting the best small business partners and their solutions with the right Air Force requirement.

THE GOALS OF THE SMALL BUSINESS PROGRAM:

1. To maximize small business opportunities with the Air Force
2. Ensure that our acquisition policies, procedures and practices foster competition for small businesses
3. Assist small businesses, including veteran-owned, service-disabled veteran-owned, HUBZone, small disadvantaged, and women-owned small business concerns in marketing their services to the Air Force for successful acquisitions

KEY OBJECTIVES

- Provide training and education to increase understanding of AFSC contract vehicles and to successfully market vendors' capabilities to the AF community
- Host and attend monthly, quarterly and annual small business events (i.e: matchmaking, industry days, seminars, workshops, etc.)
- Increase the awareness of small business capacity and their contributions to the AF community
- Conduct one-on-one counseling sessions, at the request of small businesses, to guide them on how to best pursue federal opportunities and address specific questions and challenges they may face
- Communicate with internal and external audiences to advocate for small businesses and the capabilities they bring to the AF mission
- Review and approve internal acquisition strategies submitted by Program Management Offices, which ensures small business inclusion and maximum practicable opportunities to participate in procurement opportunities, contracts, subcontracts, task orders/delivery orders

NEXT STEPS

- Follow the 5 steps to do business with the Government located on the AFSC SBO website, below.
- Once you are registered to do business with the Government, you should then contact the SBO at one of the following operating locations depending on the type of product/service provided.
- AFSC Small Business website: [AFSC SB Homepage](#)
- AFSC/SB HQ & Tinker AFB SB (afsc.sb.workflow@Us.af.mil)
- Hill AFB SB Office (afsc.ol.sb@us.af.mil)
- Robins AFB SB Office: (wralc.bc.frontoffice@us.af.mil)

CONTACT

AFSC Small Business Programs
afsc.sb.workflow@us.af.mil

EDUCATIONAL COLLABORATIONS

Educational collaborations and partnerships between AFSC & various Academic Institutions provide a strategic avenue to achieve mutually beneficial shared objectives in recruitment, research, technology innovation, and workforce development. Each partnership is unique and specific to the AFSC and Academic Institution's collaborative needs but have the common goal of promoting and growing national technological and economic competitiveness by encouraging increased interactions between AFSC and the nation's educational system.

AFSC currently engages in seven types of partnerships within the following occupational areas:

- Business Management
- Education & Training
- Finance
- Human Resources & Personnel Programs
- Propulsion
- Supply Chain Management
- Science, Technology, Engineering, & Math (STEM)
- Workforce Development
- Other Areas of Aircraft & Warfighter Support

THE GOALS OF THE EDUCATIONAL PARTNERSHIPS:

1. Foster a continuous pipeline of highly skilled college graduates to meet AFSC's current and future recruiting and hiring needs.
2. Establish and maintain cooperative agreements in which all parties participate in mutually beneficial academic initiatives.
3. Encourage and enhance study at all levels of education through symbiotic learning, interactions, and collaborations.

CUSTOMER AND STAKEHOLDER MANAGEMENT:

The Directorate of Personnel (AFSC/DP) serves as the overarching Program Management Office, providing central oversight and standardization. The individual partnerships, including daily management responsibilities and agreement specifics, are administered by the owning organization(s).

Interested parties should contact AFSC/DP at the workflow email provided below. Once the collaborative need is determined, AFSC/DP will coordinate contact with the appropriate stakeholder organization.

CONTACT

AFSC.DZD.EdPartnerships@us.af.mil

STRATEGIC BUSINESS DEVELOPMENT-LOGISTICS DIRECTORATE

The Logistics Directorate is responsible & accountable for managing AFSC's overall planning, resource, process & performance execution to achieve the commander's integrated vision for a strategy focused organization. The LZB Division is the strategic starting point for organic depot sustainment product support development for assigned weapon systems and can provide Enterprise information and align opportunities and questions to the suitable Air Logistics Complex.

The use of Public-Private Partnerships (PPP) by DoD Components is encouraged to facilitate innovation and creative thinking. Accordingly, PPPs will be considered to enable the best use of public and private sector capabilities, and to improve product support provided by the Centers of Industrial and Technical Excellence (CITEs), DoDI 4151. 21 PPPs for Product Support.

Primary Customer: Air Logistics Complex, Air Force District of Washington (A4), and various Program Offices

Mission Partners: Complex Business Development, Air Force Research Lab, Air Force Life Cycle Management Center, Secretary of the Air Force/Financial Management and Comptroller (SAF/FM), A4, Air Force Commands, Enterprise Original Equipment Manufacturer (OEMs)

KEY OBJECTIVES

- Enables the warfighter to have the parts needed to perform the missions to fly, fight, and win.
- Provides information for better planning so that critical resources are available on-time, at a fair and reasonable cost.
- Serves as the centralized AFSC focal point for facilitating AFSC public-private partnerships, Title 10 compliance, business development and inter-service agreements.
- Provide governance/oversight/management of partnership agreements & PPP Industrial Relationship Management (P3IRM) processes for all AFSC depot maintenance partnering.
- Ensures visibility, transparency and accountability at Program Office, Industry Partners, AFSC and Complex levels.

CONTACT

Weapon Systems Integration Division:

AFSC.LZB.Workflow@us.af.mil

OKLAHOMA CITY AIR LOGISTICS COMPLEX

OC-ALC is the Air Force's Designated Center of Industrial and Technical Excellence for Bombers, Tankers, Airborne Warning and Control Systems and Aircraft Propulsion. The Complex performs organic depot-level maintenance, repair, modification, overhaul, and reclamation on these platforms. Additionally, the Complex is responsible for the maintenance, repair and overhaul of a myriad of commodity components. OC-ALC is comprised of four Maintenance Groups and multiple staff directorates that team together to provide combat-ready airpower to supported combatant commanders. The Complex, which reports directly to the Air Force Sustainment Center, has a leadership team of military commanders and civilian directors focused on our people and production.

Mission:

Produce Combat-Ready Airpower

Vision:

An innovative team of maintenance professionals, safely producing high quality, cost effective, and timely combat-ready airpower to win America's wars, now and in the future.

Capabilities:

The Complex performs programmed depot maintenance and modifications on KC-46, KC-135, B-1B, B-52, E-3 and Navy E-6 aircraft maintenance, repair and overhaul for F100 (Exchangeable workload), F101, F108, F110 (Exchangeable workload), F117, F118, F119 (Exchangeable workload), F135 (ACI inspections), TF33 engines and a wide variety of commodities for the Air Force, Navy, Marine Corps, and foreign military sales.

The Oklahoma City Air Logistics Complex is one of the three complexes under the Air Force Sustainment Center located at Tinker AFB.

Personnel and Resources:

The Oklahoma City Air Logistics Complex employs 9,000 military and civilian personnel with 98 different job skills. The complex utilizes 68 buildings and 8.6 million square feet of industrial floor space in support of its mission.

CONTACT the OC-ALC Business Office at
OCALC.OBP.BusinessDevelopment@us.af.mil

OC-ALC Website



Customer Contact



WARNER ROBINS AIR LOGISTICS COMPLEX

Warner Robins Air Logistics Complex (WR-ALC) is located at Robins Air Force Base, Georgia. WR-ALC manages depot-level maintenance production, manufacturing facilities, and laboratories in the restoration of Air Force equipment and aircraft to serviceable condition. WR-ALC implements policies designed to achieve the Command objective of providing a depot-level industrial capability and capacity to support peacetime mission essential maintenance requirements. WR-ALC maintains capability to provide ready expansion to meet wartime emergency/surge requirements and provides a source of maintenance for critical items, crash damaged aircraft, and component manufacturing.

Mission:

Deliver Air Power and Combat Readiness for Our Nation!

Vision:

Depot of Choice — Integrated Team Delivering Innovative Capabilities.

Capabilities:

Warner Robins Air Logistics Complex provides programmed/unprogrammed depot-level maintenance repairs and modifications for C-5, C-17, C-130 and F-15 aircraft. The Aircraft Maintenance Group maintains Expeditionary Depot Maintenance (EDMX) and depot field team capabilities that provide support for contingency operations and worldwide deployment support to return crashed and battle-damaged aircraft to service. The Commodities Maintenance Group (CMXG) provides extensive depot-level maintenance support to C-5, C-17, C-130, F-15, B-2, and KC-46. CMXG performs depot-level test, maintenance, modifications, manufacturing, component and special process repair, asset overhaul, and engineering expertise to supported major weapon systems. The Electronics Maintenance Group (EMXG) provides airborne electronics, avionics and instrument depot-level maintenance support. EMXG maintains core capabilities and processes in depot-level test, maintenance, repair, modification, manufacturing, certification, declassification, and engineering support to weapon systems and associated support equipment. The Maintenance Support Group (MXSG) provides industrial, facility, equipment, engineering and testing services support. MXSG performs depot industrial plant equipment and ground support equipment maintenance as well as provides a variety of laboratory test, analysis, and on-site calibration of electronic testers.

Personnel and Resources:

The Warner Robins Air Logistics Complex is one of three complexes assigned to the Air Force Sustainment Center. WR-ALC employs a workforce of over 6,400 military, civilian, and contractor personnel. The complex expands across 4 million square feet with state-of-the-art facilities which includes 700,000 square feet of environmentally-controlled electronics repair and 17,000 square feet of clean room production.

CONTACT the WR-ALC Business Office at
WRALC.OBP.Outreach@us.af.mil

WR-ALC Website



Customer Contact



OGDEN AIR LOGISTICS COMPLEX

The Ogden Air Logistics Complex (OO-ALC), headquarters at Hill Air Force Base, Utah, provides war-winning expeditionary capabilities to the warfighter through world-class logistics, support, maintenance, distribution and engineering management for actively flying, mature and proven weapon systems. The OO-ALC's scope of responsibility includes cost, schedule and quality of depot repair; and maintenance, repair, overhaul and modification of Air Force weapon systems, commodities, and aircraft storage and regeneration for the A-10, Minuteman III Intercontinental Ballistic Missile (ICBM), Sentinel current design and future support, F-16, F-22, F-35, and T-38 weapon system platforms. The complex is also one of the leading providers of pneudraulics, secondary power systems, composites and ICBM rocket motors for the Department of Defense. OO-ALC is designated as the Air Force's Landing Gear Center for Industrial and Technical Expertise, handling all Air Force landing gear and a majority of other DoD landing gear.

Mission:

Produce, Support & Sustain the Warfighter

Vision:

Innovative Empowered Team Delivering Resilient, Modernized, and Agile Sustainment for the Warfighter

Capabilities:

Ogden Air Depot was established in 1940 providing maintenance and supply support for World War II era aircraft such as the B-17, B-29, and P47. In the 1950's, the depot became known as the Ogden Air Materiel Area supporting fighter aircraft including the F-84G Thunderjet, F-89 Scorpion, and F/RF-101 Voodoo. During this time, the depot also began ballistic missile support for the SM-65 Atlas ICBM and SM-80 Minuteman ICBM. In the 1970's, the depot was renamed the Ogden Air Logistics Center and became the system manager of the F-16 Fighting Falcon, the Advanced Intercontinental Ballistic (M-X) Missile System, and the A-10 Thunderbolt II. In 2012, the depot was redesignated to its current organizational name, the Ogden Air Logistics Complex. The Ogden Air Logistics Complex is one of the three complexes under the Air Force Sustainment Center.

Personnel and Resources:

The OO-ALC employs more than 7,000 military, civilian and contract personnel at Hill AFB in 155 different job series. The Complex also conducts operations at 7 geographically separated units in the United States and Japan.

CONTACT the OO-ALC Business Office at
ooalc.BusinessDevelopment@us.af.mil

OO-ALC Website



OO-ALC LinkedIn



AIR BASE WINGS

The Air Base Wings (ABWs) provide mission support, equipment, munitions, civil engineering, medical, airfield operations, command post, explosive ordnance disposal, public affairs, equal opportunity and alternate dispute resolution and financial management to active-duty military, Guard and Reserve components, civilians and family members for the installation. The Wings also support retired military and their family members.

The Air Force Sustainment Center consists of three Air Base Wings across three operating locations supporting over 42,000 personnel.

- 72nd Air Base Wing, located at Tinker AFB
- 75th Air Base Wing, located at Hill AFB
- 78th Air Base Wing, located at Robins AFB

For industry seeking to provide enterprise capabilities and/or services please engage at the Air Force Centers of Excellence for those applicable areas of focus.

Air Force Installation & Mission Support Center (AFIMSC), with headquarters at Joint Base San Antonio-Lackland, Texas, serves as the single intermediate-level headquarters responsible for providing installation and mission support capabilities to all Air Force and Space Force installations, major commands and direct reporting units. Executing an annual budget of approximately \$10 billion to deliver globally integrated management, resourcing and combat support programs and services. Successful business partnerships are critical to the center's mission.

AFIMSC includes the Air Force Civil Engineer Center, Air Force Security Forces Center, and Air Force Service Center.

CONTACT INFO:

Website: [Doing Business with AFIMSC](#)

Or Email: ask.afimsc@us.af.mil

For customers seeking to engage the medical community, please contact the Air Force Medical Service (AFMS) and/or Defense Health Agency (DHA). DHA is taking over most local base medical services starting in 2024.

CONTACT INFO:

AFMS Website: [AFMS Homepage](#)

DHA Website: [Doing Business with DHA](#)

DHA Small Business Program: [DHA SB Programs](#)

72nd AIR BASE WING-TINKER

The 72nd Air Base Wing provides base installation and support services for the headquarters, Air Force Sustainment Center, the Oklahoma City Air Logistics Complex and 44 associate units assigned to six major commands, including the largest flying wing in Air Combat Command, the Navy's Strategic Communications Wing One and several defense agencies. More than 1,600 personnel and 1,343 contractors work within the 72nd Air Base Wing. The groups, directorates and direct reporting units within the wing include the 72nd Mission Support Group, 72nd Medical Group, 72nd Communications Directorate, 72nd Civil Engineering Directorate, 72nd Operations Support Squadron, 72nd Comptroller Squadron, Public Affairs, Chaplain and Plans Office.

Primary Customer: Active and Retired Military members, Air Logistics Complexes

Mission Partners: Air Force Civil Engineering Center, Air Force Security Forces Center, Air Force Installation & Mission Support Command

The 72nd Civil Engineering Group support base infrastructure and support throughout the ABW. For interested vendors seeking to provide capabilities and services please contact the Civil Engineering Directorate on Tinker AFB.

CONTACT INFO:

72nd CE Email Workflow: 72abw.ce.workflow@us.af.mil

Additionally, the US Army Corps of Engineers supports large infrastructure projects at Tinker AFB. Please engage the USACE office located within the Tulsa District for upcoming projects in which they are providing project management for Tinker AFB.

CONTACT INFO:

Tulsa USACE Contact: [72nd ABW USACE Tulsa](#)

Additional opportunities to provide Tinker AFB services and supplies will be posted on [SAM.gov](https://sam.gov). Please ensure you are responding to Requests for Information to be considered an interested vendor.

The 72nd Security Forces Squadron mission is Protect and defend Tinker AFB and deploy expeditionary Security Forces to enable Air Force, Joint, and Coalition missions. For customers seeking to engage the Security Forces Squadron with innovative ideas and/or solutions, please contact the following.

CONTACT INFO:

72nd SFS/S6 Workflow: 72SFS.S6.ComputerSupport@us.af.mil

Customers seeking additional information about Tinker AFB and its tenant organizations can also go to the Tinker AFB website for additional information.

[Tinker AFB Main Website](#)

[Tinker AFB Homepage](#)

75th AIR BASE WING-HILL

The 75th ABW oversees 1,000,000 acres and more than 1,700 facilities valued at \$4 billion while providing installation support for the Ogden Air Logistics Complex, Air Force Life Cycle Management Center, Air Force Nuclear Weapons Center, Air Force active duty 388th and Reserve 419th Fighter Wings and more than 50 mission partners that employ more than 27,000 personnel. The 75th ABW has support responsibility for the operation of the Utah Test and Training Range. Located in Utah's west desert, the airspace is situated over 2.3 million acres of land and contains the largest block of overland contiguous special-use airspace in the continental United States. The 75th LRS recommends industry contact AFMC/A4, 635 SCOW, and AFCEA for introducing enterprise technology and support efforts. Typically, this is not performed at the local installation.

Primary Customer: Active and Retired Military members, Air Logistics Complexes

Mission Partners: Air Force Civil Engineering Center, Air Force Security Forces Center, Air Force Installation & Mission Support Command

The 75th Civil Engineering Group provides infrastructure and facilities operations, environmental services, Utah Test and Training Range support, fire protection, disaster preparedness, housing and dormitory management, explosive ordnance disposal, and energy oversight for Hill AFB.

CONTACT INFO:

75th CE Email Contact Form: [75th CE Contact Form](#)

Additionally, the US Army Corps of Engineers (USACE) supports large infrastructure projects at Hill AFB. Please engage the USACE office located within the Sacramento District for upcoming projects in which they are providing project management for Hill AFB.

CONTACT INFO:

Sacramento USACE Email Workflow: USACESacramentoSmallBusiness@usace.army.mil

Additional opportunities to provide Hill AFB services and supplies will be posted on [SAM.gov](https://sam.gov). Please ensure you are responding to Requests for Information to be considered an interested vendor.

The 75th Security Forces Squadron mission is Protect and defend Hill AFB and deploy expeditionary Security Forces to enable Air Force, Joint, and Coalition missions. For customers seeking to engage the Security Forces Squadron with innovative ideas and/or solutions, please contact the following.

CONTACT INFO:

75th SFS Email Contact Form: [75th SFS Contact Form](#)

Customers seeking additional information about Hill AFB and its tenant organizations can also go to the Hill AFB website for additional information.

[Hill AFB Main Website](#)

[Hill AFB Homepage](#)

78th AIR BASE WING-ROBINS

Robins Air Force Base is the home of the 78th Air Base Wing (ABW) and its 54 mission partners that make up a vital part of the Air Force warfighting team. It is the largest single-site industrial complex in Georgia, employing a workforce of almost 24,000 civilians, contractors and military members. We are proud of our greater community we call Team Robins Plus that includes the remarkable support and friendship we receive from the people of Middle Georgia.

The 78th ABW has incredible diversity in missions, ranging from operational flying wings to specialized support services. As an industrial facility, the work done by dedicated professionals here is absolutely critical to the warfighter. The 78th ABW is comprised of: the 78th Mission Support Group which manages and directs essential base operating support functions which enable effective command, control and communications; the 78th Civil Engineering Group which is responsible with providing, operating, maintaining, restoring, and protecting the managed assets of the Robins infrastructure and facilities; the 78th Communication Directorate which effectively employs information technologies to enable the Center to enhance warfighter capabilities; 78th Medical Group which supports the wartime and peacetime missions of the Robins Air Logistics Complex, all of the wings, and more than 30 associate units representing six major commands; and, the 78th Comptroller Squadron provides a wide spectrum of financial services.

Primary Customer: Active and Retired Military members, Air Logistics Complexes

Mission Partners: Air Force Civil Engineering Center, Air Force Security Forces Center, Air Force Installation & Mission Support Command

CONTACT INFO:

78th Communications Directorate Contact Info, 78 ABW/SC, Technical Director Mr. Bernard Lannen:

78CIG.Workflow@us.af.mil

For other 78th ABW requirements, AFSC/PK-R, Technical Director Dr. Tom Eller:

wralc.pk.workflow@us.af.mil

78th Mission Support Group (78th MSG): 78MSG.Workflow@us.af.mil. Includes FSS, LRS, SFS, and OSS.

Vendors offering base-level Information Technology (IT) and engineering solutions that can support all three locations, please see this guide's pages for AFSC Software Directorate and for AFSC Engineering Directorate.

To learn more about the 78th ABW mission: [78th ABW Mission and Vision](#)

Robins AFB Main Website

[RAFB Homepage](#)

448th SUPPLY CHAIN MANAGEMENT WING-MULTIPLE LOCATIONS

The 448th Supply Chain Management Wing serves as the single Air Force wholesale Supply Chain Management Wing responsible for all aspects of planning and execution of spares requirements for aircraft, engines, intercontinental ballistic missiles, Space and Command, Control, Communication and Intelligence, and a wide range of support equipment, pods, and missiles. Planning and execution also extends to programmed depot maintenance, engine overhaul, commodity/equipment repair, commodity sustainment engineering and supply chain readiness to more than 50 partner nations. The 448 SCMW is a geographically distributed wing, operating at three locations in three different time zones, headquartered at Tinker Air Force Base, Oklahoma, and employs approximately 3,000 civilian and military personnel. The wing consists of six staff offices and three Planning and Execution Groups: the 638th Supply Chain Management Group located at Robins Air Force Base, Georgia; the 748th Supply Chain Management Group located at Hill Air Force Base, Utah; and the 848th Supply Chain Management Group located at Tinker Air Force Base. In addition to the P&E Groups, the 948th Supply Chain Management Group, headquartered at Tinker Air Force Base, serves as the policy and procedures enterprise group providing enterprise-wide support to the wing, with resources geographically dispersed at all wing locations.

MISSION: Plan and execute the Air Force supply chain to enable weapon system employment when and where needed.

FOUR GROUPS ASSIGNED TO THE 448th Supply Chain Wing:

- 638th Supply Chain Management Group at Robins Air Force Base, Georgia
- 748th Supply Chain Management Group at Hill Air Force Base, Utah
- 848th Supply Chain Management Group at Tinker Air Force Base, Oklahoma
- 948th Supply Chain Management Group at Tinker Air Force Base, Oklahoma

For vendors seeking to provide support to the 448 SCMW, please contact the Strategic Alternate Sourcing & Program Office (SASPO). The SASPO office conducts industry days, individual engagements, and assists with Source Approval Requests for vendors to become approved sources to support the Air Force.

WARFIGHTER BENEFITS

- Enables the warfighter to have the parts needed to perform the missions to fly, fight, and win
- Provides information for better planning so that critical resources are available on-time, at a fair and reasonable cost

CONTACT

SASPO Office:

429SCMS.SASPO.Workflow@us.af.mil

848th Supply Chain Supplier Relations Management (Tinker AFB), Ms. Lea Ann Bumb,

848scmg.srm.workflow@us.af.mil

748th Supply Chain Supplier Relations Management (Hill AFB), Mr. Orren Hirschi,

748SCMG.Workflow@us.af.mil

638th Supply Chain Supplier Relations Management (Robins AFB), Ms. Thelma Davis

638scmq.fow@us.af.mil

635th SUPPLY CHAIN OPERATIONS WING-SCOTT AFB

Providing 24/7 supply-chain command and control for warfighters around the globe. The 635th Supply Chain Operations Wing consist of two Supply Chain Groups, a Materiel Maintenance Group, the Air Force's Petroleum Office, and the Vehicle and War Reserve Materiel Global Management office. It also houses the office of Repair Network Management (RNM) that connects supply and maintenance communities across active duty, Air National Guard, Air Force Reserve Command, and depots. RNM utilizes these communities to collaborate on solutions to constraints using an enterprise view of repair to include propulsion, precision measurement equipment laboratories, hydraulics, avionics and electrical and environmental weapon systems.

Located at 12 locations across the world: Cape Canaveral AFS, Ft Belvoir, Hill AFB, Holloman AFB, Joint Base Langley-Eustis, Kadena AB, Mildenhall AB, Pentagon, Scott AFB, Vandenberg AFB, Robins AFB, and Wright-Patterson AFB.

Its units now include the:

- 635th Supply Chain Operations Group, [Scott Air Force Base](#), Illinois
- 735th Supply Chain Operations Group, [Langley Air Force Base](#), Virginia
- 635th Materiel Maintenance Group, [Holloman Air Force Base](#), New Mexico
- Detachment 1, Air Force Petroleum Office, [Ft. Belvoir](#), Virginia

As the host wing for Scott AFB, its mission is to enable the numerous Team Scott missions through infrastructure and communications support platforms, as well as provide programs and facilities for the welfare of the men and women and their families who serve here.

The wing's operational mission is to provide unrivaled air mobility operations through its fleet of C-21 aircraft and through its Total Force Integration partnerships with the Guard and Reserve in flying KC-135 and C-40 aircraft.

The wing owns 14 C-21As, that operate at Scott Air Force Base. The wing provides maintainers and aircrews for the KC-135 and C-40 missions who work alongside Guard and Reserve personnel, who also have operation control of the aircraft and the missions.

The wing also maintains responsibility for the 375th Aeromedical Evacuation Training Squadron at Wright-Patterson Air Force Base, Ohio, which is responsible for all AES qualification training on behalf of the Air Force.

Together, the wing provides senior leader airlift for senior leaders and flies aeromedical evacuation missions for wounded warriors and medical patients and provides the nation with air refueling capabilities.

The wing's mission is also to develop and care for Airmen and their families while fostering base and community partnerships. The 375th AMW is comprised of several staff agencies and three groups: the 375th Medical Group, 375th Operations Group and 375th Mission Support Group, totaling approximately 2,900 active-duty personnel who perform those missions.

CONTACT

635 SCOW Innovation Workflow

635SCOW.CCS.Innovations@us.af.mil

AFSC SOFTWARE DIRECTORATE

The Air Force Sustainment Center Software Directorate (AFSC/SW) provides the Department of Defense (DoD) with a broad scope of innovative software development expertise and capability. Our highly trained and motivated workforce, process improvement culture, and engineering prowess enables AFSC/SW to leverage a strategic combination of resources to provide the DoD with crucial weapon system software development, sustainment, and associated engineering services. AFSC/SW's perspective is critical to develop and execute a strategy focused on providing cost-effective, quality, and timely delivery of software products. AFSC/SW serves as the organic source of software engineering services for US Air Force and US Space Force weapon systems and equipment, and for all echelons of development and sustainment. AFSC/SW modernizes software development methodologies to improve deliveries at the warfighter's pace, and integrates cyber resilience through holistic risk assessment, resilience testing, and an educated workforce, providing software for contested and congested environments. AFSC/SW invests significantly in developing collaborative partnerships with industry, academia, and local communities to drive innovation, develop new technologies, and ensure long term sustainability.

Vendor solicitations sent to the Software Directorate (AFSC/SW) via AFSC.SW.Vendors@us.af.mil will be responded to with a request to fill out an inquiry form, which will highlight the vendor's capability and intent. When the vendor returns the form to AFSC.SW.Vendors@us.af.mil it will be reviewed by internal stakeholders at a bi-weekly meeting. The vendor engagement will either be approved or denied based on requirements of AFSC/SW. Notice of approval or denial will be sent to the requesting vendor. If approved, a meeting will be set at a later date with an AFSC/SW subject matter expert (SME), contingent on scheduling availability. After the meeting, the AFSC/SW SME will provide recommendations to stakeholders on whether to move forward with the proposal or decline.

Mission:

Engineering the World's Greatest Air Force... We Develop, Deliver, Support, and Sustain War-Winning Agile Software Capabilities.

Vision:

One Software Directorate – Collaborative, Innovative, Trusted and Empowered... Indispensable to our Nation. Disruptive to our Adversaries.

Warfighter Benefits:

- Delivers a responsive and affordable organic source of software development and associated engineering services
- Provides weapon system software development expertise across the entire lifecycle
- Enables utilization of state-of-the-art DevSecOps processes to provide agile response to meet the needs of the modern warfighter

CONTACT

Software Directorate

AFSC.SW.Workflow@us.af.mil

AFSC ENGINEERING DIRECTORATE

AFSC/EN's mission is to "Enable cost effective readiness by providing the right technical workforce, the right technology, and the right processes across the AFMC enterprise." EN Manages and provides oversight for technology insertion, Non-Destructive Inspection (NDI), digital engineering and systems engineering process and policy across the AFSC enterprise. AFSC/EN manages science, engineering and technician workforce development across the AFMC sustainment enterprise.

AFSC/EN also manages the Office of Research and Technical Activities (ORTA) for AFSC. The ORTA oversees AFSC Technology Transfer (T2) agreements such as Educational Partnership Agreements and Cooperative Research and Development Agreements (CRADAs). Parties interested in developing these non-monetary T2 agreements should inquire at contact below.

Primary Customers: ALCs, 448 SCMW, 635 SCOW

Mission Partners: AFLCMC/RO (Rapid Sustainment Office (RSO)), AFRL (Air Force Research Laboratory), AFLCMC/EZP (Product Support Engineering)

WARFIGHTER BENEFITS

- Provides maintenance groups and supply chain organizations sound engineering processes and policy and ensures engineers and technicians are trained and have the skills to ensure the safety, cost-effectiveness and efficiency of AFSC maintenance, repair and supply chain operations.

CONTACT

Engineering Directorate, Technology Insertion Branch (AFSC/ENSI)

afsc.en.tech@us.af.mil

SMALL BUSINESS INNOVATIVE RESEARCH and SMALL BUSINESS TECHNOLOGY TRANSFER PROGRAM

The Small Business Innovation Research (SBIR) and Small Business Technology Transfer (STTR) programs are highly competitive programs that encourage domestic small businesses to engage in Federal Research/Research and Development (R/R&D) with the potential for commercialization. Through a competitive awards-based program, SBIR and STTR enable small businesses to explore their technological potential and provide the incentive to profit from its commercialization. By including qualified small businesses in the nation's R&D arena, high-tech innovation is stimulated, and the United States gains entrepreneurial spirit as it meets its specific research and development needs. Only United States small businesses are eligible to participate in the SBIR/STTR programs. A small business must meet the eligibility requirements set forth in 13 CFR 121.702.

The AFSC Engineering Directorate's Technology Insertion Office (afsc.en.tech@us.af.mil) utilizes the AFWERX Specific Topic process to pursue innovative solutions for a particular problem set that is defined by Air Force Sustainment Center organizations. The technology requirements for these topics are captured in the AFSC Technology Roadmap Tool. Parties interested in contracting with AFSC organizations via SBIR or STTR to develop and provide innovative solutions applicable to AFSC mission should review the list of capability gaps located on the AFSC Technology Roadmap Tool at: <https://milhub1.dcee.mhpcc.hpc.mil/>: for areas of interest. The Specific Topic schedule follows three pre-determined BAA cycles, annually. AFSC utilizes the DoD SBIR and DoD STTR 20XX.X Joint DoD/Component BAAs; BAA and topic details are located at <https://www.dodsbirsttr.mil/submissions/baa-schedule/active-baa-announcements>. Small businesses may sign up for e-mail notifications regarding upcoming BAAs at <https://www.dodsbirsttr.mil/submissions/login> by clicking "DSIP Listserv" located under Quick Links.

Mission Partners: FAST Grantees, Small Business Development Centers (SBDCs), APEX Accelerators, universities, accelerators, incubators, state economic development offices, Regional Innovation Clusters (RICs), Women's Business Centers (WBCs), and other technology-based economic development groups

WARFIGHTER BENEFITS

- Serves the technology needs of the Air Force warfighter.
- Identifies and provides advanced, affordable, and integrated technologies through technology development.
- AFSC Technology development efforts are focused on technologies that advance or improve maintenance and repair capabilities.

ADDITIONAL RESOURCES:

Modernized SBIR Experience: [SBIR Details and Information](#)
SBA SBIR and STTR Contact Resource: [SBIR Contact Form](#)
SBA SBIR and STTR Frequently Asked Questions: [SBIR Q&A](#)

CONTACT

AFSC Headquarter SBIR Program (Lindsey Fries 405-734-9840) : AFSC.EN.Tech@us.af.mil
Hill AFB POC: Jason Joy: AFSC.ENRB.HillDeliverables@us.af.mil, 801-777-9185
Tinker AFB POC, Phong Do: AFSC.EN.Tech@us.af.mil 405-734-9840
Robins AFB POC, Jonathan Foster: AFSC.EN.Tech@us.af.mil, 478-926-4627

AFWERX

Get involved with the Innovation Arm of the Department of the Air Force, AFWERX.

The four core arms of AFWERX – AFVentures, Spark, Prime and SpaceWERX – serve to expand the defense industrial base for advanced technologies, empower Airmen and Guardian talent, and drive faster technology transition to operational capability.

AFWERX brings cutting edge American ingenuity collaboration with Airmen, Guardian talent, industry-small business, academia, investment, interagency and international partners to accelerate agile and affordable capability transitions.

"Empowering Innovators, Accelerating Results"



Λ F W E R X

CONTACT:

Visit afwerx.com or send a request to afrl.pa.inquiry@us.af.mil.



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